FUNdraising and the Donor Experience!

$\bullet \bullet \bullet$

Lynne M. Wester



DONOR RELATIONS GURU

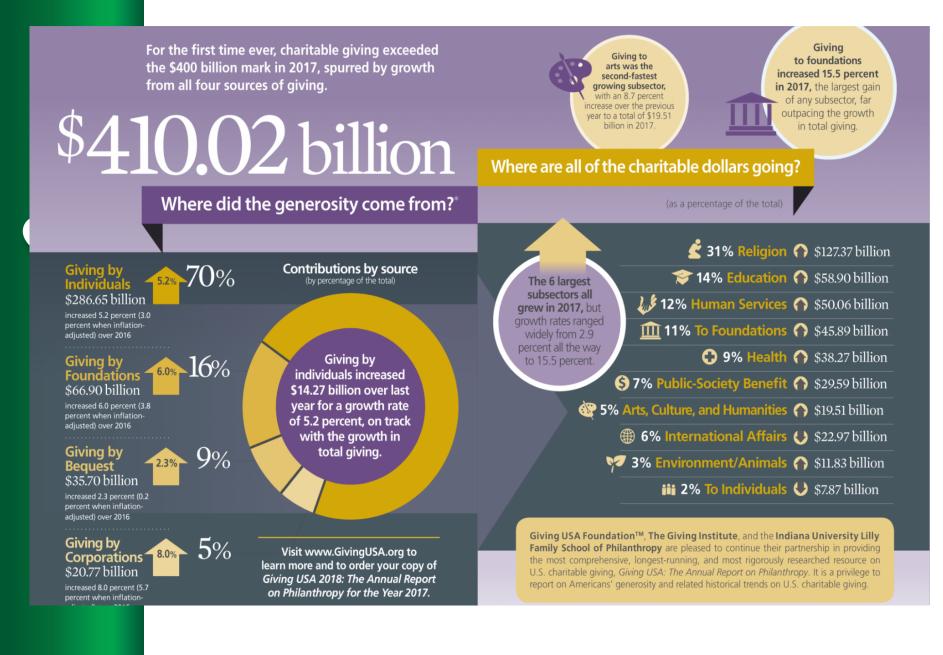


















REALITY: BIG CAMPAIGNS Brown launches *BrownTogether*, a \$3billion comprehensive campaign

In quest to raise \$6 billion, USC runs a massive fundraising machine

Harvard launches \$6.5 billion capital campaign

Campus launches The Centennial Campaign for UCLA

Boosting support for students and faculty, increasing endowment are key objectives of \$4.2 billion fundraising drive

REALITY: WE HAVE ALWAYS DONE IT THAT WAY

BOUNDLESS

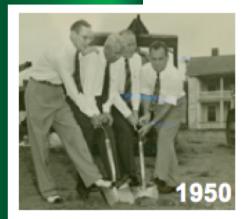
The Campaign for the COLLEGE OF CHARLESTON

The College of Charleston is a special place. From the moment you step on campus, it is evident that there is no other university like us. We are a blend of the old and the new, the traditional and the progressive - a dynamic public liberal arts and sciences education in one of the most distinctive living learning laboratories in the nation.

Our young women and men graduate amed with critical-thinking, problem-solving and communication skills they use to adapt, lead and more nimbly as new prefersions and encome sectors emerge throughout their lifetime. As alumni - more than 60,000 strong and on every continem in the world (res, even Anterical), - they go on to be leaders and social linevators in the worlplace and in their communities. In today's global, ever-shifting economy, a College of Charleston education is in high demand.

It's this distinction that has put the College on a path to national prominence. There is powerful one energy, We are drawing diverse students and distinguished faculty from across the country and forging partnerships with Beeing, BMW and the National Science Foundation, to name a few. The College is reaching forward with a pairt of new enterprise and new thinking to impire the next generation. For what was once a local Charleston college is now on the verge of becoming a nationally recognized university.

Now is the time to push beyond conventional pathways to knowledge, beyond the limits of our campus footprint and beyond our very own expectations. Now is the time to become a bolder, ever-stronger College of Charleston.





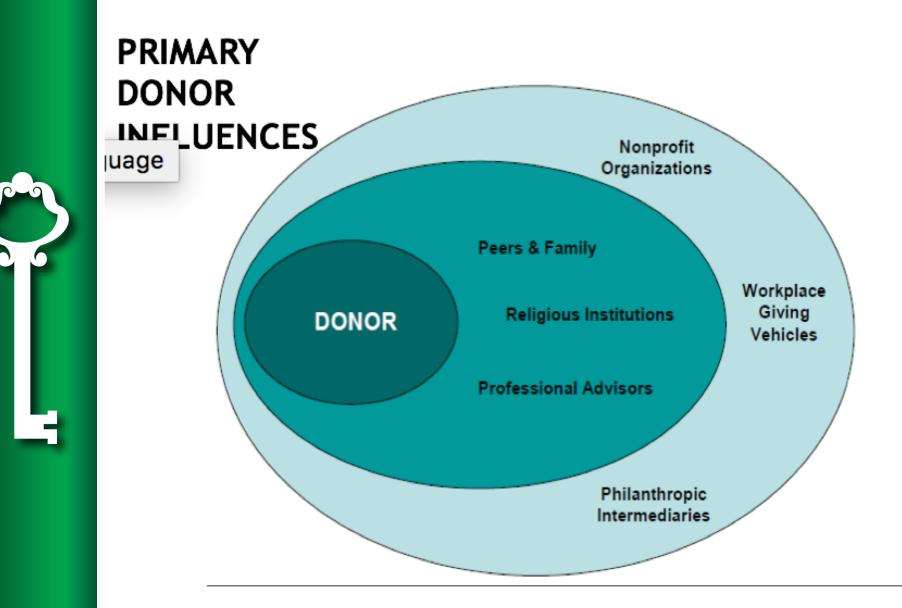


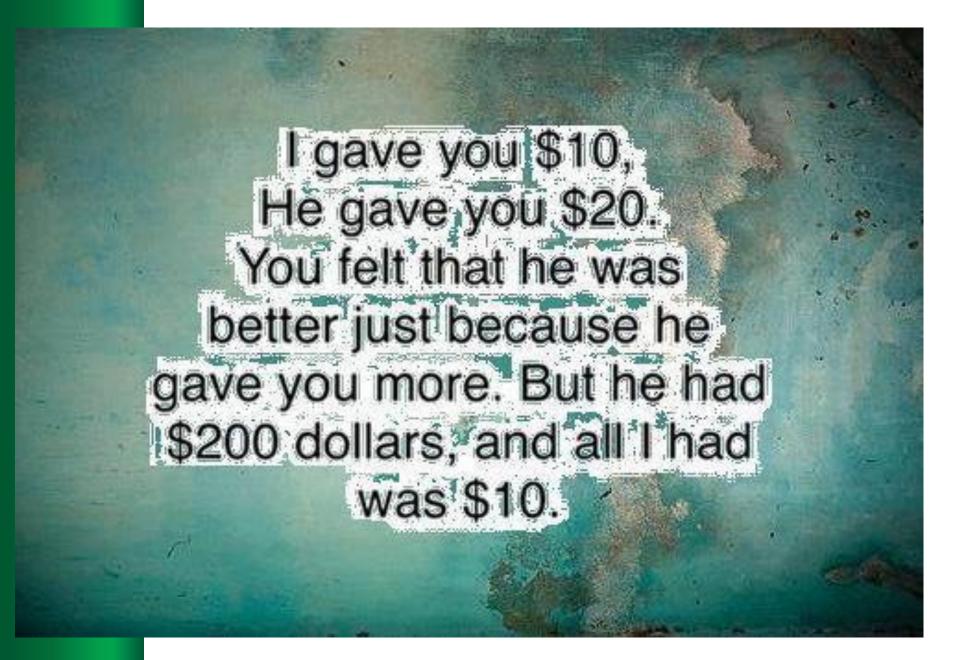






Repayer	Casual Giver	High Impact
"I give to my alma mater" "I support organizations that have had an impact on me or a loved one"	"I primarily give to well known nonprofits through a payroll deduction at work" "I donated \$1,000 so I could host a table at the event"	"I give to the nonprofits that I feel are generating the greatest social good" "I support causes that seem overlooked by others"
Faith Based	See the Difference	Personal Ties





MALC DLM GLADW Revisionis Histor

Twitter

in LinkedIn

Donor Pulls \$100,000 Gift Over Westfield State President's 'Lavish Spending'

August 29, 2013

A donor has withdrawn a planned \$100,000 contribution to

MARCH 14, 2007

Facebook

Westfield State Co spending" of Presi a university found The Boston Globe cosmetics compar Dobelle's behavior expensive) person international trave statement to the (formally pledged t

Donor Rescinds \$2.5 Million Gift to Stanford Over ExxonMobil Ads

1.	
	September 10, 2013

not exactly clear why.

How Do You Lose \$250M?

By Ry Rivard

A \$250 million donation to Centre College won't happen, and it's a bit unclear why. College officials and the head of a Bermuda-based trust offered differing accounts Monday of the massive deal's sudden collapse.

Share

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What would have been the largest donation ever to a

liberal arts college isn't headed to Centre College and it's

Movie producer and environmental activist Steve Bing has rescinded a \$2.5 million pledge to

G Google



More Dollars from Fewer Donors

- Top 1% contribute 50% of total dollars
- Top 5% contribute 90-95%
- \$1 million+ gifts give 50%
- \$100K+ gifts, give 85%



THE CHRONICLE OF PHILANTHROPY

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NEWS AND ANALYSIS MAY 24, 2016



More Nonprofits Ramp Up Their Donor Stewardship

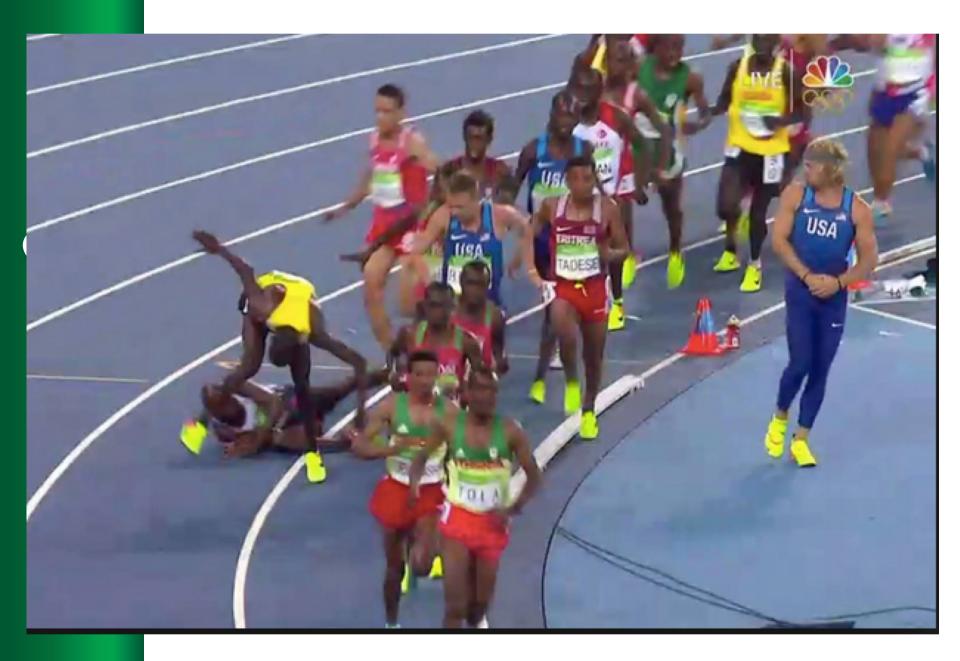


DANA-FARBER CANCER INSTITUTE Members of Dana-Farber Cancer Institute's By Timothy Sandoval

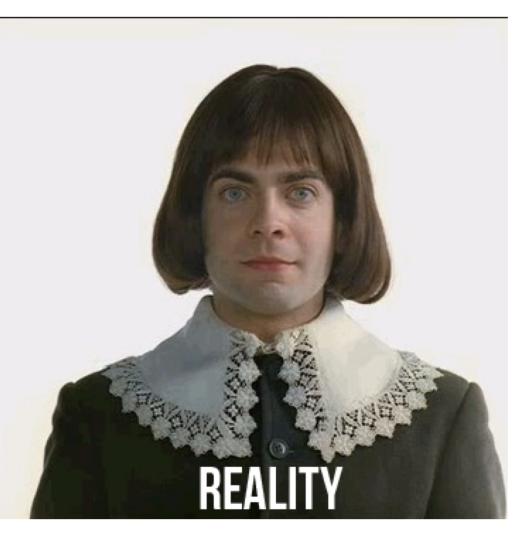
The Dana Farber Cancer Institute had 11 full-time staff members in donor relations in 2007. It now has 28.

The Children's Hospital Colorado Foundation had no donor-relations or stewardship staff about eight years ago. It now has a team of four full-time





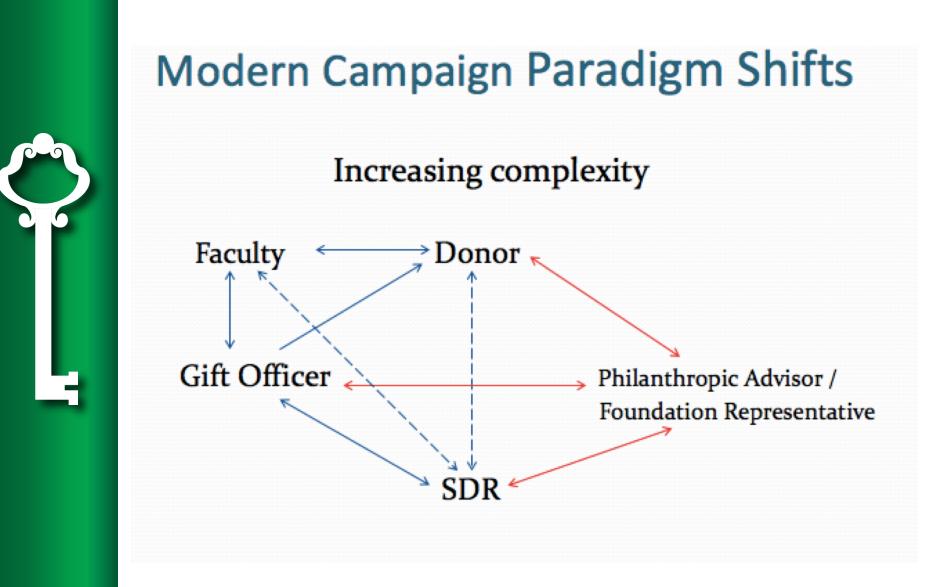
EXPECTATION

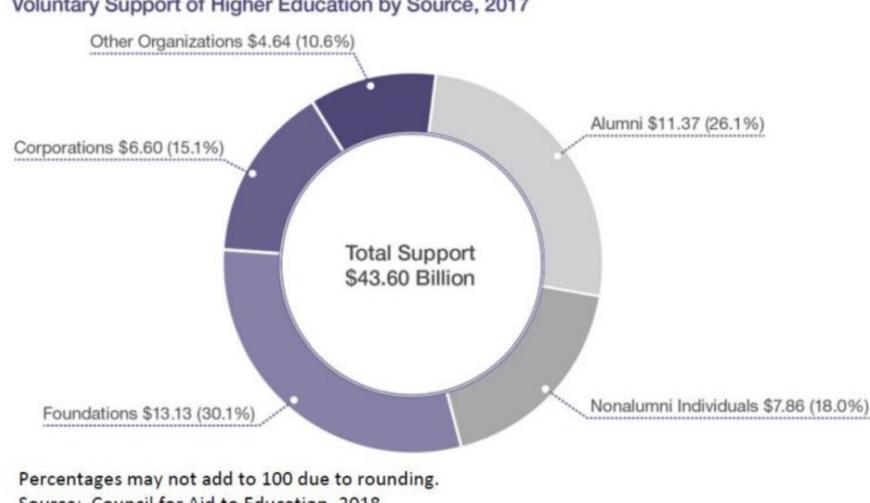


STRUGGLES AND OPPORTUNITIES



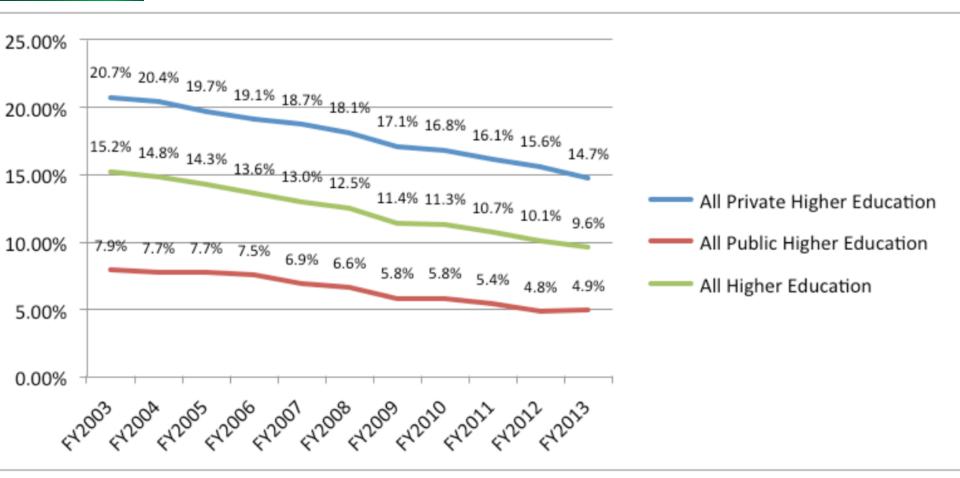






Voluntary Support of Higher Education by Source, 2017

Source: Council for Aid to Education, 2018



Mega-gifts Are Rising and Alumni Giving Is Shrinking. Which Means What, Exactly?

Mike Scutari



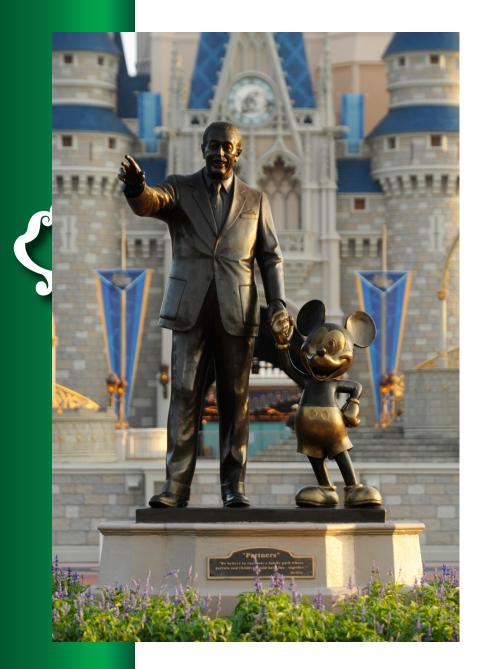
Engaging the Next Generation of Wealth

It is estimated that in the next 50 years between \$20T¹ and \$40T² will pass from parents to their children.

How are we positioning ourselves with this next generation?



¹http://morristrust.com/2012/04/largest-transfer-of-wealth-in-us-history/ ²http://www.kansascfs.org/transfer-wealth.cfm









THANK YOU LYNNE!

YOU'VE JUST CHANGED LIVES.

This is Helen Apio. She used to walk a mile and a half to a neighboring village to get water. The walk was long, and the wait was even longer once she got there. Helen's village didn't have a well.

When she brought the water home, she'd say to herself, "How should I use this water today? Should I water my garden so we can grow food? Should I wash my kids' uniforms? Should I use it to cook? Should we drink this water?" With two children, one husband and 10 gallons, Helen never had enough water.

We saw the shame in her eyes when she described how her two kids were often sent home from school because their uniforms were dirty.

But a few years ago, people did exactly what you did today – they donated. And because of those donations, Helen's village got a well. Now, Helen has all the water she needs.



UGANDA

will the beautiful women of the world please stand up.

This is when I met Helen Apio. Placing both hands on my shoulders and smiling, she said, "Now, I am beautiful." That really hit me. My job is to focus on sustainable development, health, hygiene and sanitation; to make sure charity: water's projects are working in 20 years. But nowhere on any of my surveys or evaluations was a place to write, "Today we made someone feel beautiful."

READ THE STORY>



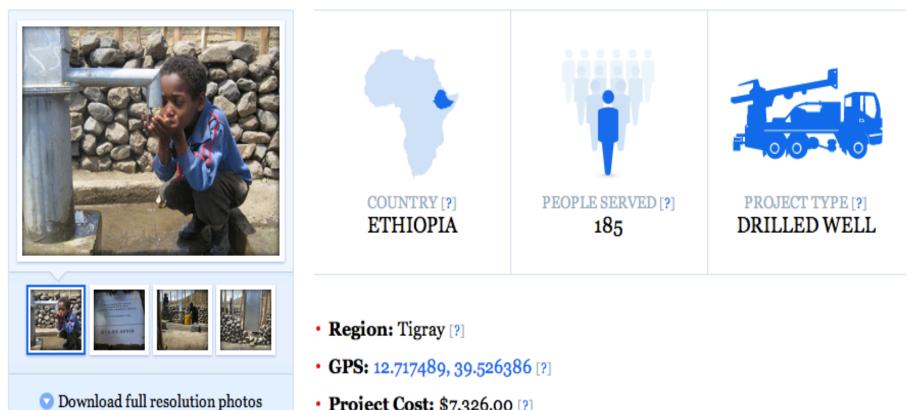
र्**ए +1** < 0

Tweet < 0



AYDER AWLIAT ELEMENTARY SCHOOL

Completed: July 2011 [?]



Project Cost: \$7,326.00 [?]

Helen Apio. Seven years later.

She told us that clean water made her feel beautiful then. Her story is even more beautiful today.



In 2009, we met Helen Apio in Uganda right after her community had received clean water for the first time. Helen proudly told us that she had enough water at home to truly take care of herself. "Now, I am beautiful", she said.





Helen Apio is feeling more beautiful than ever.



Unappreciated Incentives

73%

Of donors who received plaques or certificates threw them out

83%

Of gift society donors said it had no influence on their giving

+12%

Change in number of donors since 2003 who said gift clubs have no influence on their giving



Missed Opportunities

85%

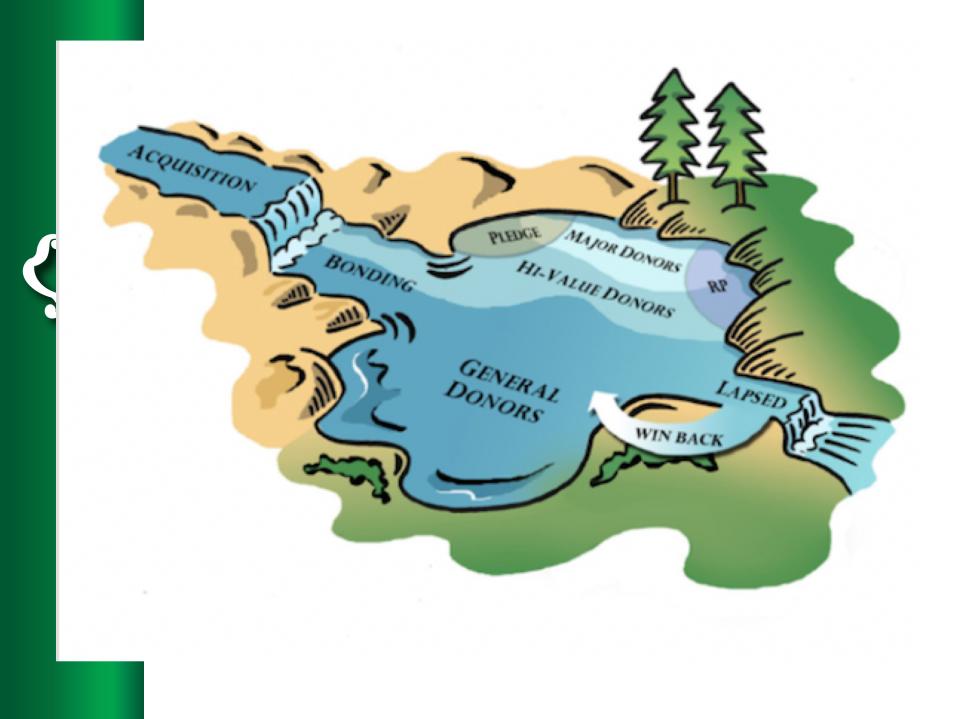
Of donors don't receive information on gift outcomes

84%

Of donors would give more to charities that showed them results

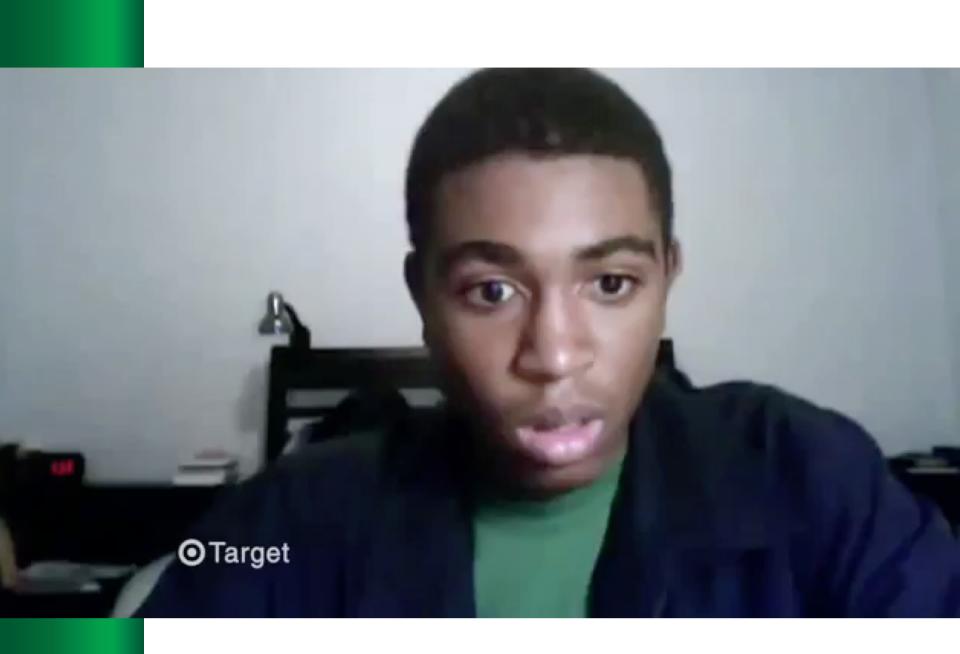
77%

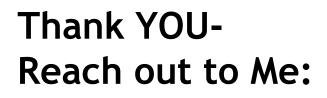
Of Millennial donors would stop donating if they don't see gift impact











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