

# Integrating **AI-Powered Tools into** Social Media Marketer in the Age of ACULA



Ruth Gastineau Adjunct Faculty Instructor ABUS F265 - Current and Emerging Trends in Marketing (SMM) UAF Community & Technical College <u>regastineau@alaska.edu</u>

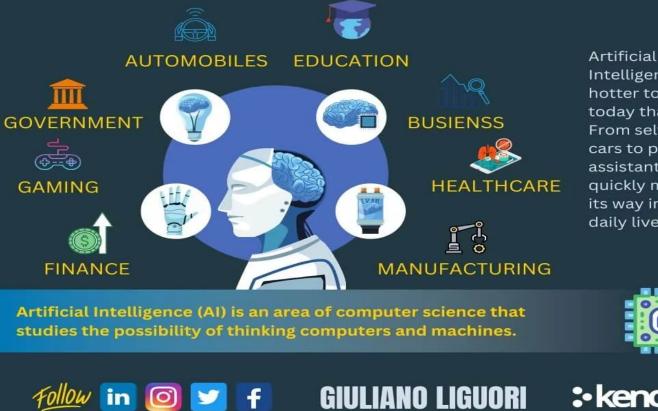
# 

 $\overline{}$ 

#### **COOL APPLICATIONS OF ARTIFICIAL INTELLIGENCE**

The past decade has seen an explosion of applications for artificial intelligence, machine learning, and deep learning. This has led to advances in a wide range of application domains, including document classification and processing, natural language understanding, and bioinformatics.





Intelligence is a hotter topic today than ever. From self-driving cars to personal assistants, AI is quickly making its way into our daily lives.



: kenovy

#### INTEGRATING

**AI-POWERED** 

## **TOOLS INTO**

#### SOCIAL MEDIA

## MARKETING

### CURRICULA

- Introduction to AI in Marketing
- Al Technologies in Social Media Marketing
- Curriculum Integration
- Benefits for Students and Institutions
- Challenges and Considerations
- Future of AI Computing
- Summary
- Open Discussion



## INTRODUCTION TO AI IN MARKETING



Artificial Intelligence (AI) refers to the simulation of human intelligence in machines programmed to mimic human thought processes and decision-making.



Revolutionizes how brands interact with their audiences by leveraging data-driven insights and automation.



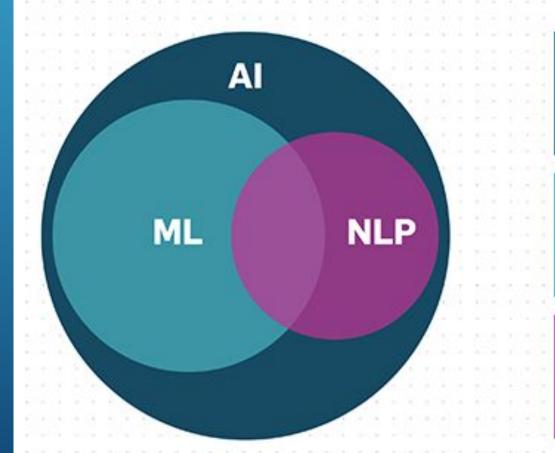
It enables marketers to create more effective and targeted campaigns by analyzing large volumes of data to understand customer preferences and behaviors.



Artificial intelligence can be used in to optimize processes, improve efficiency, and reduce costs, increase RIO.



## AI TECHNOLOGIES



#### **Artificial Intelligence**

When a machine is able to mimic human intelligence by having the ability to predict, classify, learn, plan, reason and/or perceive.

#### **Machine Learning**

A subset of AI that incorporates math and statistics in order to learn from the data itself, and improve with experience.

#### Natural Language Processing

Subset of AI that helps systems to derive meaning and understanding from language.



## The Rise of AI in Social Media Marketing



#### Al Integration Overview

Al has automated and optimized social media marketing tasks like content creation, analytics, and customer engagement.



Chatbots and Virtual Assistants Chatbots on platforms like Facebook Messenger allow brands to interact with customers in real-time, providing support and recommendations.



Predictive Analytics Tools like Google Analytics use AI to predict user behavior and inform targeted marketing strategies.



Al-Curated Content Platforms like LinkedIn leverage Al to curate personalized content feeds, improving user engagement.

AI has become integral across all aspects of social media marketing, offering automation, insights, and customization.

## AI TECHNOLOGIES IN SOCIAL MEDIA MARKETING

- Consumer Behavior Analysis
- Personalized Marketing
- Predictive Analytics





#### **Content Creation and Optimization**

- Hootsuite Insights: For monitoring and analyzing social media trends and sentiment.
- Canva's Magic Resize and Design Suggestions: Leveraging AI for graphic design and content adaptation across different platforms.
- Lumen5: AI-powered tool for creating engaging video content for social media.

#### **Chatbots and Customer Engagement**

- ManyChat: Platform for creating AI chatbots for customer service on social media.
- Drift: Al-driven conversational marketing and sales platform that can be integrated with social media for enhanced customer interaction.

#### **Predictive Analytics and Data Analysis**

- Google Analytics: For advanced web analytics powered by AI, particularly useful in conjunction with Google's marketing platforms.
- Crimson Hexagon (now part of Brandwatch): Provides AI-powered consumer insights from social media data.
- Sprout Social: Offers deep analytics and AI capabilities for social media monitoring and management.

#### Al in Advertising and Marketing Automation

- AdEspresso by Hootsuite: Al-driven platform for optimizing social media advertising campaigns.
- HubSpot Marketing Hub: Uses AI for marketing automation, including social media aspects.

#### Personalization and Recommendation Engines

- Algolia: Al-powered search and discovery platform for creating personalized customer experiences.
- Dynamic Yield: AI platform for real-time personalization and optimization of marketing strategies.

#### Influencer Marketing

• Klear: Uses AI to analyze social media influencers and their impact, helping brands connect with the right influencers.

## CURRICULUM INTEGRATION

TRAINING FREE / CERT \$99 US

Hootsuite Platform Certification Course



Fundamentals of Using Hootsuite
Advanced Used of Hootsuite
Hootsuite Platform Certification Exam
\$99 US value

\$199 USD

 $\cap$ 

#### Social Marketing Certification Course



- 1. Social Media Strategy
- 2. Social Media Content Marketing
- 3. Inclusivity and Accessibility on Social Media
- 4. Building a Social Media Community
- 5. Measuring SuccessSocial Marketing Certification Exam\$199 US value



Hootsuite Academy

## Welcome to Hootsuite's Platform Training Course

Hootsuite Platform

Welcome to Hootsuite's Platform Training Course – YouTube







## WHAT IS YOUR, WHY?

... your purpose, cause, or belief that inspires you to do what you do...

 $\nearrow$ 





 $\bigcirc$ 



## CURRICULUM INTEGRATION

#### • Through education and exposure in curriculum

- Embed Al-driven tools and strategies
- Build confidence and competency
- Develop skills aligned with industry demands
- Teach tools to help students perform efficiently in both academics and specialized industries.
- Assist in idea generation & expansion, brainstorming, creativity, information gathering, research, deep dives, decision-making.

## **Benefits of AI in Education**

#### Enhanced Learning Experiences

Ó

Al enables tailored learning experiences in social media marketing courses by adapting to students' learning styles and pace.

#### Practical Training with AI Tools

Hands-on experience with AI analytics tools like BuzzSumo and Hootsuite provides students real-world insights into social media trends and campaign effectiveness.

#### **Data-Driven Decision Making**

The predictive analytics capabilities of AI allow students to make data-driven strategic decisions for hypothetical marketing campaigns.

#### **Automated Feedback**

Al tutoring systems can provide automated, personalized feedback for students, identifying knowledge gaps and areas for improvement.

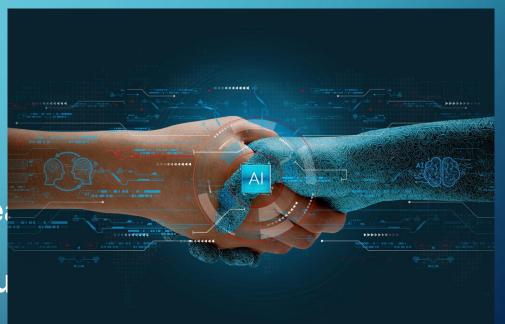
#### **Career Preparedness**

Proficiency with AI tools prepares students for social media marketing roles, as AI skills are in high demand.

(OpenAl ChatGPT, personal communication, March 23, 2024)

## **IMPORTANCE OF HUMAN AND AI COLLABORATION**

- Balance creativity and automation
- Ensure ethical use of AI technology
- Embrace AI as a tool to empower the tea
- Al and human collaboration are the futu



## BEST PRACTICES FOR AI IN ACADEMIA

- Open use and dialog about the use of AI tools
- Humanize content and deliverables
- Discussion Boards

[ud] UNDETECTABLE.AI

- Cross-check work with
  - Be careful not to harm students with accusatory academic misconduct.
  - Rather, use it as one measure if there is concern.
  - Always refer to your discernment and open communication with students.



# UNDETECTABLE.AI

# Quick Start Guide

Undetectable AI - Vos textes IA indétectables (Présentation) (aiexplorer.io)

## FUTURE OF AI COMPUTING



#### Quick Tour of NVIDIA DGX H100 (youtube.com)

## SUMMARY

- Understanding what is AI
- Various Technologies of AI in SMM
- Integrating AI into Curricula
- Benefits & Precautions
- Industry Preparedness and Prevalence
- Future Expansion of AI Capabilities and Use





## What are your thoughts?



## REFERENCES

Beale, S., Staff Writer, MasterControl. (July 20, 2023). The AI Approach to Lean Manufacturing. Sourced from: <u>Achieving Lean Manufacturing - The Role of</u> Data and AI Insights (mastercontrol.com)

Hootsuite Academy (2024). Social Media Marketing & Platform Courseware - Hootsuite Academy

Liguori, G. (January 8, 2023). Kenovy. Digital Transformation: Cool Applications Of Artificial Intelligence. Sourced from: <u>Cool Applications Of Artificial</u> Intelligence > Kenovy

Peterson, M. (May 24, 2023) True Anthem. Building a successful social media team: The Importance of human and AI collaboration. Sourced from: <u>The</u> <u>Importance of Human and AI Collaboration (trueanthem.com)</u>

Sinek, S. (2009). Start with Why: How Great Leaders Inspire Everyone to Take Action. Portfolio/Penguin.

Tableau from Salesforce. (March 27, 2024). Real-World Examples of Machine Learning (ML). Sourced from <u>Real-World Examples of Machine Learning</u> (ML) | Tableau

\*Some of this content has been formulated by: (OpenAI ChatGPT, personal communication, March 23, 2024)

## IMAGE AND VIDEO REFERENCE LINKS

DCool Applications Of Artificial Intelligence > Kenovy

Discovering TikTok Shop, The Rising Star of E-Commerce - Kompasiana.com

How to Use Undetectable AI and Bypass AI Detectors (youtube.com)

Meta grants \$250,000 funds for 5 Indian start-ups for developing mixed reality (janamtv.com)

Pinterest Marketing Campaigns For Business - Infront Webworks

Quick Tour of NVIDIA DGX H100 (youtube.com)

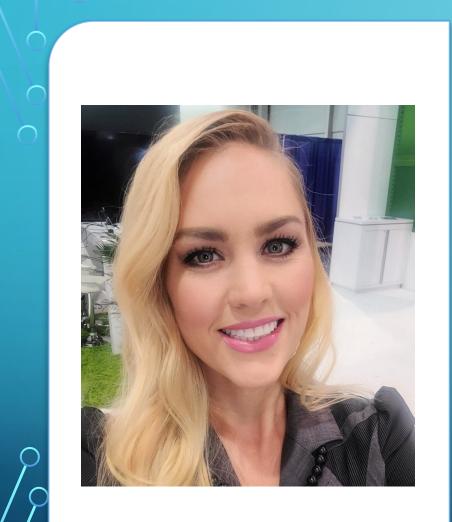
The Importance of Human and AI Collaboration (trueanthem.com)

The Ultimate Guide to Facebook Analytics - Later Blog

UA System | University of Alaska System

Undetectable AI - Vos textes IA indétectables (Présentation) (aiexplorer.io)

Welcome to Hootsuite's Platform Training Course – YouTube



## CONTACT:

Ruth Gastineau Adjunct Faculty Instructor ABUS F265 - Current and Emerging Trends in Marketing (SMM) UAF Community & Technical College <u>regastineau@alaska.edu</u>